EU DATA ACT Compliance information notice

Information provided pursuant to Article 3(2) of Regulation (EU) 2023/2854 (Data Act)

Manufacturer: ATLINKS Europe
28 Boulevard Bellerive
92500 Rueil-Malmaison, France

Product Identification : Swissvoice S515-C / S515-C with SOS bracelet and slip case / Swissvoice S515-C AmpliBase / Swissvoice S515-C AmpliBase with SOS bracelet and slip case / S515-M / Swissvoice S515-M with nomad case / Swissvoice S515-M with wallet
Product Type: Smartphone
Operating System: Android
First Year of Manufacture: 2026

(a) Type, format and estimated volume of data that the connected product is capable of generating

The smartphone is capable of generating, processing and storing various categories of data during normal operation, including:

- device and system information;
- connectivity information;
- battery and charging status information;
- location information when location services are enabled by the user;
- communications-related data (calls, messages and application-generated data);
- user-generated content and application data.

The volume, format and frequency of such data depend on the manner in which the device is used, the configuration selected by the user, and the applications installed and operated by the user.

ATLINKS does not collect, access, aggregate or otherwise process such data through any proprietary cloud platform or remote monitoring service.

(b) Whether the connected product is capable of generating data continuously and in real time

Certain technical and operational data may be generated by the smartphone during normal operation and may be processed in real time by the operating system, communications functions, or applications installed on the device.

Such data generation depends on the features enabled by the user, the device configuration and the applications being used.

ATLINKS does not receive or monitor such data in real time.

(c) Whether the connected product is capable of storing data on-device or on a remote server, including the intended retention period

The smartphone is capable of storing data locally within the device memory and on removable storage media, where applicable.

The smartphone may also interact with remote storage or cloud services operated by third parties where such services are chosen, installed or activated by the user.

Retention periods are determined by the user, the operating system provider, mobile network operators and/or third-party application providers, as applicable.

ATLINKS does not determine the retention period of data stored through third-party services and does not maintain a proprietary cloud storage service for this product.

(d) Means by which the user may access, retrieve or erase data

Users may access, retrieve, transfer or erase data stored on the device through the standard functionalities provided by the Android operating system, including device settings, file management tools, backup functions and factory reset procedures.

Where data is processed or stored by third-party service providers, access, retrieval and deletion may be performed through the relevant applications, user accounts or web portals made available by those providers.

The applicable terms of use, service levels and privacy practices relating to such services are governed solely by the respective third-party providers.

Specific Information Regarding the SOS Function

The device includes an SOS assistance function that may generate location information when activated by the user.

When the SOS function is triggered, location information may be transmitted directly to contacts designated by the user through standard telecommunications services.

ATLINKS does not receive, store, monitor or process such location information.

Data Holder Status

ATLINKS does not operate a proprietary platform through which product-generated data from the device are collected or made available.

To the extent that product-generated data remain stored locally on the device or are processed solely by third-party operating system providers, telecommunications operators or applications selected by the user, ATLINKS is not the holder of such data.

Customer Support

ATLINKS Europe remains available to assist customers with questions relating to the operation of the product and can be contacted through its standard customer support channels.

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Issued by :

ATLINKS Europe
28 Boulevard Bellerive
92500 Rueil-Malmaison
France



Jean-Alexis Duc

CEO Atlinks Europe